

Position Description

POSITION TITLE	Practice Lead, Youth and Communities
POSITION NUMBER	104350
AWARD	Local Government Industry Award
CLASSIFICATION	CDRC Enterprise Agreement – Level 9
POSITION TYPE	Fixed Term Full Time (38 hours per week)
DIRECTORATE/PROGRAM	Community Services / Youth and Communities
LOCATION/S	Alice Springs, with regular travel to remote communities
SUPERVISOR	Regional Manager, Youth and Communities
POSITIONS SUPERVISED	This position has no direct reports

PRIMARY OBJECTIVE

The Practice Lead, Youth and Communities is responsible for performing case management of complex clientele and overseeing the implementation and management of case work within Youth and Community Safety programs for youth in remote communities, in accordance with Central Desert Regional Council strategic and regional plans, policies, procedures and relevant legislation.

KEY DUTIES AND RESPONSIBILITIES

1. Contribute to the strategic and sustainable development of case work within Youth and Communities and supervise, oversee and administer case work services.
2. Provide group training, supervision and reflective case discussions for Youth and Communities' program leaders and employees based in remote communities and coach and mentor these employees.
3. Design and drive team practices across Youth and Communities to deliver quality case work services which meet community needs.
4. Facilitate referrals for clients to access appropriate support services where required.
5. Build and manage a network of relevant service providers, community leaders and government agencies, including the respective Local Authorities in remote communities.
6. Manage and lead the development of a management I.T. system/database for case management.
7. Create standards of practice for case work for Youth and Communities.
8. Provide coaching and training to Youth and Communities' employees (e.g., on Mandatory Notification and Reporting requirements, responding to sexual, domestic & family violence, suicide prevention).
9. Provide detailed, regular reports and updates to the Regional Manager, Youth and Communities on identified participant status, risks and contingencies.
10. Be engaged in an effective and proactive health, safety and wellbeing culture.
11. Any other reasonable duties delegated by the Manager which are within level.

SELECTION CRITERIA

Essential

1. Degree in Social Work, Psychology or similar in a related discipline (E.g., Youth Work) with extensive practical experience.
2. Demonstrated experience in complex case management.
3. A good understanding of models of practice, trauma-informed care, safety planning, and strengths-based practice.
4. Proven experience in developing and maintaining positive working relationships with internal and external stakeholders in complex cultural settings.
5. An awareness of the determinants of health and socio-economic factors affecting Aboriginal youth, people and families in remote locations.
6. Excellent written, analytical and verbal communication skills with the ability to influence and negotiate across all levels within the organisation.
7. Current Class C (Manual) Licence and willingness to undertake 4WD training, travel to and stay overnight in remote communities as required.
8. Acceptable police check.
9. Ochre Card.

Desirable

1. Experience in working with Aboriginal people and / or people experiencing significant socio-economic disadvantage.